

EmoG: Supporting the Sketching of Emotional Expressions for Storyboarding

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ABSTRACT

Storyboarding is an important ideation technique that uses sequential art to depict important scenarios of user experience. Existing data-driven support for storyboarding focuses on constructing user stories, but fail to address its benefit as a graphic narrative device. Instead, we propose to develop a data-driven design support tool that increases the expressiveness of user stories by facilitating sketching storyboards. To explore this, we focus on supporting the sketching of emotional expressions of characters in storyboards. In this paper, we present EmoG, an interactive system that generates sketches of characters with emotional expressions based on input strokes from the user. We evaluated EmoG with 21 participants in a controlled user study. The results showed that our tool has significantly better performance in usefulness, ease of use, and quality of results than the baseline system.

Author Keywords

Storyboarding; Creativity Support Tools; Data-Driven Design; Emotional Expression Generation

CCS Concepts

•**Human-centered computing** → **Interactive systems and tools**; •**Applied computing** → *Arts and humanities*; •**Computing methodologies** → Neural networks;

INTRODUCTION

Storyboarding, as an ideation technique, uses sequential art to depict essential moments of the user experience [29]. It is widely used to facilitate the explanation and exploration of a yet-to-be-designed product/service, aiming to deliver its intended benefits to users [36]. While the recent advances in deep learning have opened a floodgate of creativity support

tools for design ideation, most of that interest has transferred to brainstorming to support the collection, curation, and presentation of ideas [14, 17, 30]. Storyboarding [6, 12, 13, 20], on the other hand, has received limited attention in the Human Computer Interaction (HCI) community.

Prior research in data-driven support for storyboarding has focused on constructing user stories, such as mining user comments to identify pain points [34] or generating storyboards for a mobile app to present its activity transition graph [4]. However, few attempts have been made to facilitate *sketching* user stories for storyboarding. For designers who use storyboards as a graphic narrative device, sketching plays an important role in increasing the expressiveness of user stories. Thus, we can improve storyboarding tools by support sketching the essential visual elements of storyboards, whose expressiveness is the primary concern for designers [24]. We focus on the characters' emotional experience in storyboards, which conveys envisioned user attitudes, expectations, and motivations towards the proposed design in addition to characters' physical activities [33]. Well-drawn expressions particularly allow readers to better empathize with the characters [35].

Rendering emotions in an aesthetically pleasing and expressive manner is challenging, especially for designers who are not skilled at drawing [22]. In this case, Artificial Intelligence (AI) can be leveraged to augment human creative capabilities by suggesting visual materials as inspiration or even generating desired results [1, 14, 17, 26]. In this paper, we present *EmoG*, a data-driven design support tool that facilitates sketching *Emotional* expressions for storyboarding using a deep-learning-based expression Generation approach. As a user draws a neutral face of an intended character, EmoG can suggest potential character designs based on input strokes from the user and generate new sketches of the character with six basic expressions. The system also allows the user to interactively specify the type and intensity of expression, the gender of the character, and viewing angle. Our approach to generating these sketches requires a stroke-based sketch dataset as the training set. To this end, we collected the first large-scale dataset consisting of over 200K original face sketches drawn by experienced designers. This dataset allows us to adopt a

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deep learning model, AI-Sketcher [3], to learn the sequences of strokes and generate high-quality sketches of emotional expressions.

To evaluate the effectiveness of EmoG, we conducted a controlled user study with 21 designers. EmoG is compared to a baseline system, *Freehand*, which uses the default mode of *EmoG* without any AI-related function. The designers leveraged these systems to sketch emotional expressions for storyboarding based on the storylines we provided to them. To further compare the quality of the results supported by *Freehand* and *EmoG*, we recruited 20 external judges and asked them to rate the results. By analyzing quantitative and qualitative results collected from the user study, we discuss design implications on developing data-driven design support tools to provide better means of facilitating ideation activities.

The main contributions of this work include:

- We designed EmoG, an interactive data-driven design support tool for sketching the character's emotional expressions in a storyboard.
- We collected the first large-scale dataset of face sketches with expressions, which is used as the training set for our EmoG system.
- We conducted a user study with 21 designers. The results showed that EmoG has significantly better performance in usefulness, ease of use, quality of results than *Freehand*.

RELATED WORK

Our work builds on prior research on data-driven creativity support tools for design, face sketch datasets, and emotional expression generation algorithms.

Data-Driven Creativity Support Tools for Design

The recent advances in data-driven technologies facilitate the development of creativity support tools for design such as fashion design [19] and user interface design [14]. These data-driven creativity support tools focus on different parts of the creative process such as design ideation or the realization of the creative outcome [8].

To support design ideation, IdeaWall [30] extracts essential information from human discussion and introduces relevant web-search material to trigger more ideas. Koch et al. [17] designed an interactive digital mood board that collects and curates visual inspirational materials. Data-driven technologies also shed light on the application of novel interaction modalities to design ideation. Swire [14] enables users to retrieve design examples from user interface datasets using sketches. Most aforementioned work supports brainstorming in design ideation, helping collect, curate, and present ideas. Our work focus on storyboarding in ideation by providing suggestions for character design and generating emotional expressions for the character.

In the creative process of realization, many data-driven interactive systems have been introduced for sketching and drawing. For example, DrawFromDrawings [23] assists users in 2D drawings by referring to a sketch image in its dataset.

DualDraw [26] assists in human-AI co-creative drawing by duplicating, mimicking, and supplementing users' sketches. Smart Inker [32] provides an interactive method for users to transform a rough sketch into a clean line drawing. Based on convolutional neural networks (CNN), it allows users to connect lines, erase shading, and adjust the line drawing. Zhang et al. [41] introduced a semi-automatic two-stage framework to help users colorize sketches with color, texture, and gradient. The drafting stage creates a color draft while the refinement stage corrects color mistakes and artifacts to achieve the final result. Our work is influenced by data-driven design tools described above. Specifically, we focus on assisting designers in drawing sketches of emotional expressions for storyboarding. To do this, our work applies techniques used in the realization that assist drawing to design ideation.

Face Sketch Datasets

With the increasing popularity of deep learning and crowdsourcing, a number of large-scale face sketch datasets have been constructed to facilitate data-driven design applications. The TU-Berlin sketch dataset contains 20,000 crowdsourced sketches in 250 categories, while each category contains 80 sketches. Sketches in this dataset were collected through Amazon Mechanical Turk (AMT). Categories related to human face include ear, eye, eyeglasses, head, mouth, and nose [7]. The Quick, Draw! dataset [16] consists of 50 million sketches across 345 categories. Sketches in this dataset were collected through an online game requiring participants to draw an indicated object in 20 seconds. As a result, in the face category, which contains 148,436 drawings, a majority of them present oversimplified facial features with limited expressions. The CUFS dataset collects pencil-drawing sketches created by artists based on a photo taken in a frontal view and with a neutral expression. It contains 606 pixel-based sketches that depict levels of details such as shading [38]. While the aforementioned datasets have been shown to be helpful in many data-driven design tools, to the best of our knowledge, no large-scale datasets of high-quality face sketches are currently available, especially in a vector format. To ensure the quality of the generative capabilities of our system, we created a stroke-based dataset by recruiting a group of professional designers to draw face sketches. The sketches in our dataset show different attributes including genders, facial features, viewing angles, and emotions.

Emotional Expression Generation Algorithms

Previous research in emotional expression generation primarily uses two approaches, including computer graphics-based and deep-learning-based generation. Computer graphics-based approaches adopt image manipulations and geometric manipulations to generate facial expression images [18]. For example, Zhang et al. [42] proposed a facial expression generation algorithm based on geometric warping. In their approach, a muscle-distribution based model is used to clone facial expressions from a neutral face.

As for deep-learning-based approaches, most of them exploit generative models such as generative adversarial network (GAN) [9]. For example, ExprGAN [5] is introduced for

realistic facial expression editing. It allows users to synthesize different emotional expressions and adjust expression intensities. D-GAN [10], a differential generative adversarial network, can generate face images with conditional labels using dual discriminators. Wang et al. [37] proposed U-net Conditional GAN for facial expression transferring. It imposes a U-net structure and an identity-preserving constraint to maintain the property of input faces. Pumarola et al. [28] presented GANimation, an action unit (AU) based GAN, which continuously controls the generation of various expressions by automatically tuning the activation value of AU.

Compared with the aforementioned pixel image modeling approaches, we exploit AI-Sketcher [3] which extends Sketch-RNN [11] and uses a CNN-based autoencoder to capture the positional information of each stroke, an influence layer to guide the generation of each stroke, and a conditional vector to facilitate multi-class sketch generation. In our work, we apply AI-Sketcher to emotional expression generation and integrate it into our interactive system. The reason is that AI-Sketcher is a state-of-the-art deep learning model that is capable of learning the sequences of strokes and generating high-quality multi-class sketches.

NEEDFINDING STUDY

To understand designers' current practice of drawing characters' expressions for storyboarding, we conducted a needfinding study with four designers (two product designers, an interaction designer, and a service designer). We first asked the designers to present the storyboards they had worked on. We then conducted a series of interviews with the designers. In each interview, we asked them about (1) what workflows they would use for depicting characters' emotional experience, (2) what challenges they would want to address when rendering emotions, and (3) what potential functions they would add to the current tools to facilitate sketching expressions. Each presentation and interview session lasted for 1.5-2 hours.

Challenges and Design Requirements

Our study reveals some challenges designers face when using current vector/raster graphics editor tools such as Adobe Illustrator and Procreate for storyboarding. Once the storytelling is decided, designers start with designing the character of the story. They collect design inspirations by exploring online materials. However, it is not an easy task to create a satisfying and original character within a limited time frame. For example, one designer said, *"I usually spend a lot of time searching for design examples, but even with these examples I might get stuck when I'm drawing. The reason is that facial features are with different anatomy and complexity, it's difficult to make everything look great."* Existing tools do not address such user requirements of providing inspirations and suggestions relevant to the designers' preference.

After creating the character, designers render his or her emotions in each frame of the storyboard. We found that they often use a limited number of salient emotional features for depicting expressions. For example, one designer perceives lip corners as the only feature to differentiate between happy

and sad. However, prior research suggests that other facial features such as eyebrows and eyes can also be included to better communicate emotions [22]. *"Guidelines for illustrating emotions in storyboards are desirable. It'll be even better if future systems can automatically sketch the character with various expressions for me"*. Overall, our study identified a need for including salient features to generate sketches of expressions that effectively communicate intended emotions.

We observed that the designers drew emotional expressions with different viewing angles to accommodate specific scenarios. They reported that existing tools *"lack the capability to intelligently add more profile views when users draw an expression in a frontal view"*. Also, when asked about potential functions of automated systems, three of the designers suggested that generating emotional expressions of varying intensity (e.g., mild, intense) could be an interesting feature. One designer explained, *"different intensities can offer more convincing representations of the user experience."*

By extracting the challenges derived from the study, we identified the following design requirements:

- DR1** Suggesting face sketches based on input strokes from the designer to provide inspirations for character creation.
- DR2** Generating face sketches of the character with emotional expressions to help communicate the intended emotions.
- DR3** Allowing the designer to specify the attributes of generation to meet different design requirements.

EMOTIONAL EXPRESSION SKETCH DATASET

Our approach to generating sketches satisfying the design requirements (DR1-DR3) requires a stroke-based sketch dataset as the training set. To the best of our knowledge, no large-scale datasets of high-quality face sketches are currently available, especially in a vector format. To create such dataset, we recruited a group of designers to draw face sketches following specific design criteria. The sketch dataset is of more than 200K original sketches and is released to support the development of future data-driven design support tools. The dataset is available at <https://facex.idvxl.com>.

Designer Recruitment

We recruited five designers via freelance websites. Our recruitment material indicated that we were looking for designers who received degrees in design and have drawing and sketching experience. We also checked their sketching portfolio to

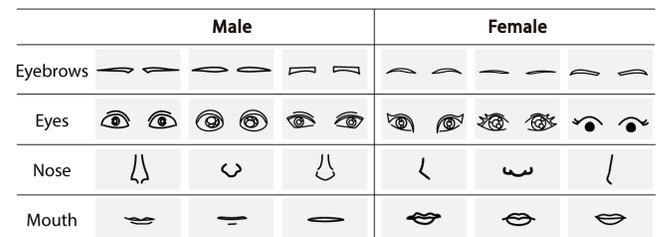


Figure 1: Sketch examples of eyebrows, eyes, noses, and mouths drawn by the designers.

ensure that they have diverse drawing styles. Each designer worked for 480-560 hours over three months and was compensated 12.5 USD per hour.

Data Collection

To create the face sketch dataset, we first identified that sketches in our dataset should have various genders, facial features, viewing angles, and emotions after analyzing the 16 storyboards and feedback collected from the needfinding study. Due to limited resources, we did not attempt to cover all examples exhibited in these storyboards. Based on a literature review [21, 22, 31], we summarized essential attributes that our dataset should include, including two genders (male, female), four facial features (eyebrows, eyes, noses, mouths), three viewing angles (frontal, mid-profile left, mid-profile right views), and seven emotions (neutral, happy, sad, angry, fearful, surprised, disgusted). Note that our categorization is not meant to be exclusive but to provide an initial framework that encourages future contributions from more practitioners and researchers.

Next, we asked the five designers to draw sketches of four facial features with the identified attributes (gender, viewing angle, emotion). The designers started with sketching one facial feature with a neutral expression in a frontal view. During the process, two researchers with design-related background independently examined these sketches to ensure their aesthetics and uniqueness. Following the guidelines of drawing eyebrows, eyes, noses, and mouths [2], the two researchers independently checked if each facial feature drawn by the designers accord with the basic shape, scale, and proportion to ensure aesthetics. In terms of uniqueness, two researchers independently compared a newly finished design with the sketches in the dataset to ensure that it has a unique appearance. If both of the two researchers think the new one looks different from the existing ones, it will be added to the dataset. If one of them disagrees, the sketch will be returned to the designer for revision. The whole process terminated when the designers could not create any new unique design.

	Happy	Sad	Angry	Fearful	Surprised	Disgusted
Expression						
Features	Raised eyebrows Downward curved eyes Raised lip corners, Mouth widely opened	Frowning eyebrows Eyes droop, tears Lowered lip corners	Pinched inner eyebrows Raised outer eyebrows Widely opened eyes Lips tight, Clenched teeth	Raised inner eyebrows Widely opened eyes, pupils reduced Lowered lip corners, mouth slightly opened	Raised eyebrows without frowning Widely opened eyes, pupils enlarged Mouth widely opened	One eye brow raised and the other lowered Squinty eyes Wrinkled nose Dropped lip corners, frowning mouth

Figure 2: Facial expressions of six basic emotions. The text with a specific background color is related to one facial feature (light green: eyebrows, light blue: eye, dark blue: nose, light gray: mouth).

We collected 105 pairs of eyebrows designs (male: 52, female: 53), 96 pairs of eyes designs (male: 48, female: 48), 86 noses (male: 43, female: 43), and 98 mouths (male: 49, female: 49), as shown in Figure 1. Then, the designers sketched more expressions and viewing angles of each feature design, resulting in 21 sketches in total for one design (7 emotions and 3 viewing angles). To ensure the expressiveness of sketches generated by our approach, we summarized the salient features for depicting six basic emotions based on a literature survey [22, 31] (Figure 2). Our five designers referred to these guidelines when sketching different facial features to communicate specific emotions. For example, a wrinkled nose is often used by designers to convey the emotion of disgust. Each of these facial features was created with stylus and tablet in Adobe Illustrator in 32.6 minutes on average.

Finally, our program created all possible combinations [eyebrows, eyes, nose, mouth] that form face sketches and placed the four facial features according to the golden ratio of the human head [21] (Figure 3). We followed this strategy of placement because the human heads conforming to the golden ratio are perceived as aesthetically pleasing [27]. For example, the head is three and a half units high. The eyes are approximately halfway down the head. We also let the designers identify faces of which the four features are of compatible drawing styles, resulting in 249,528 original designs. In total, the dataset contains 5,240,088 sketches with 7 emotions and 3 viewing angles.

EMOG SYSTEM DESCRIPTION

In this section, we introduce EmoG, a data-driven storyboarding tool that suggests potential character designs based on input strokes from the user and generates new sketches of the character with expressions. We describe how each of EmoG’s components addresses the design requirements (DR1-DR3) presented in Section 3, along with details on user interface, interaction, and algorithm.

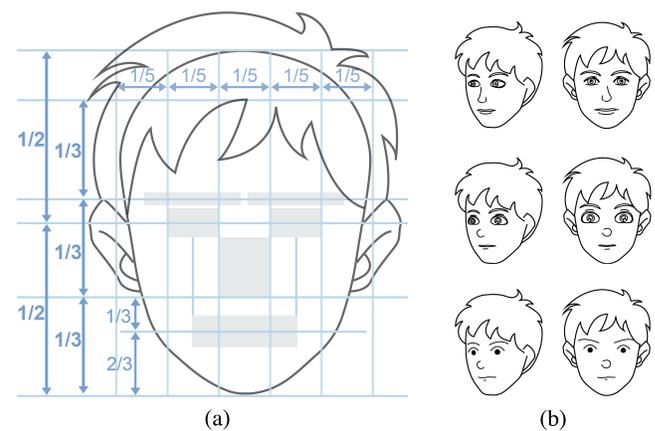


Figure 3: (a) The golden ratio of the human face. The blocks with light gray background indicate the approximate areas of four facial features, eyebrows, eyes, nose, and mouth, from top to bottom. (b) Examples of final results from our dataset.

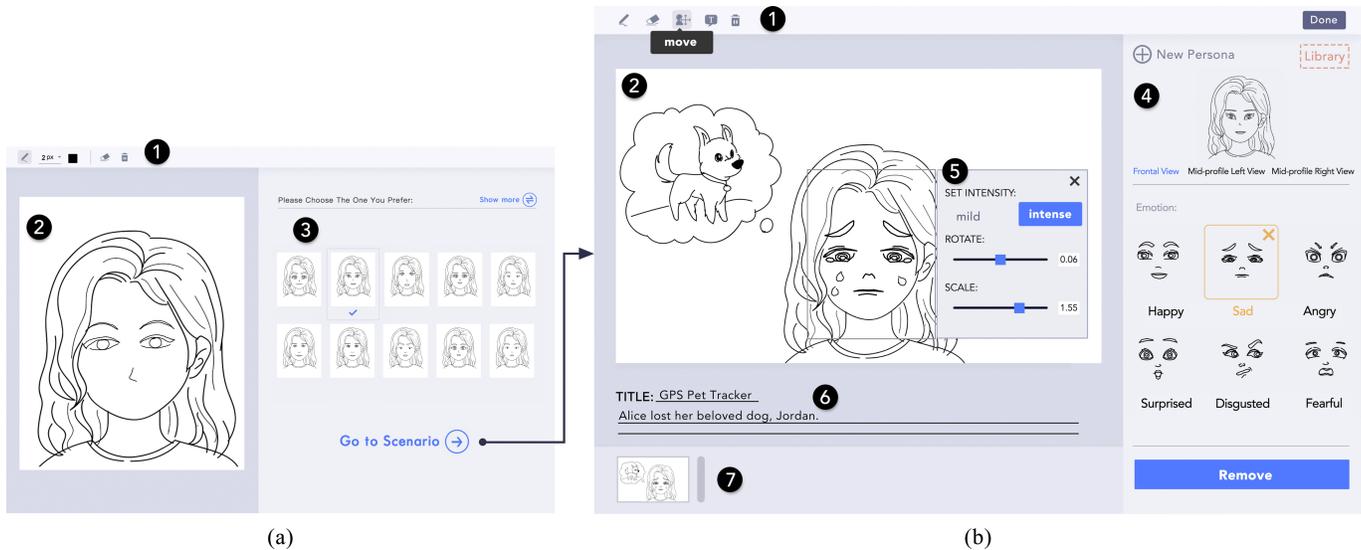


Figure 4: The user interface of EmoG contains two pages, (a) Character Creation Page and (b) Storyboard Creation Page. The Character Creation Page has (1) Tools Panel, (2) Drawing Canvas, and (3) Suggestion Panel. The Storyboard Creation Page has (1) Tools Panel, (2) Drawing Canvas, (4) Options Panel, (5) Control Panel, (6) Script Panel, and (7) Navigation Panel.

User Interface

The user interface of EmoG is composed of two pages, the Character Creation Page (Figure 4 (a)) and the Storyboard Creation Page (Figure 4 (b)). The designer first draws a neutral face of an intended character in the Character Creation Page. Then he or she draws a storyboard using a sequence of frames in the Storyboard Creation Page.

In both pages, EmoG provides the Tools Panel (Figure 4 (a): 1, (b): 1) and the Drawing Canvas (Figure 4 (a): 2, (b): 2). The Tools Panel (Figure 4 (b): 1) at the top contains brush, eraser, move, text box, and trash (from left to right), supporting creating and editing sketches in the Drawing Canvas. In the Character Creation Page, the Suggestion Panel (Figure 4 (a): 3) displays sketches suggested by the system. In the Storyboard Creation Page, the Options Panel (Figure 4 (b): 4) lists options for specifying the character’s expressions (viewing angle, expression type). The Control Panel (Figure 4 (b): 5) provides controls (intensity, rotation, scale) for the selected expression. The Script Panel (Figure 4 (b): 6) allows the user to type in the title and script of each frame. The Navigation Panel (Figure 4 (b): 7) at the bottom offers a synthetic view of the storyboard and supports creating and deleting frames.

EmoG in Action

We present how EmoG works in action through a usage scenario. This scenario highlights the key interactions and functions of EmoG by illustrating how a designer sketches emotional expressions of a character in a storyboard.

Suggestions (DR1)

Imagine that the user experience (UX) designer Alex is going to pitch a new product, a GPS pet tracker, to his team. He uses EmoG to draw a storyboard for the purpose of effectively connecting the team to customer pain points. To start with, Alex creates a character and sketches a neutral face of the

character in the Drawing Canvas (Figure 4 (a): 2). EmoG provides two default templates of character head (male, female) to regulate the position of facial expression. He can draw and erase strokes, or clear the canvas if necessary. In this process, EmoG suggests face sketches in real-time based on the strokes Alex has drawn. The suggestions are displayed in the Suggestion Panel to provide inspirations (Figure 4 (a): 3). Alex can also click the “Show More” button in this panel to update and then explore another set of suggestions. If Alex observes a favored design, he can use it as the character of the user story. Otherwise, he continues drawing until a satisfactory result is reached. Once it is completed, he can click the “Go to Scenario” button and jumps to the next page.

Automatic Generation (DR2)

In the Storyboard Creation Page, Alex can write scripts in the Script Panel (Figure 4 (b): 6) and draws a sequence of frames accordingly. The character he has created is displayed at the top of the Options Panel for his reference (Figure 4 (b): 4). The bottom half of the Options Panel shows a list of the character’s expressions generated by the system, with options of three viewing angles (frontal, mid-profile left, and mid-profile right view) and six basic emotions (happy, sad, angry, fearful, surprised, and disgusted). Alex can browse these expressions and click to preview them on the canvas.

Specification (DR3)

Based on the script, Alex selects the sad expression in a frontal view and inserts it into the canvas. Next, he fine-tunes the expression using the Control Panel (Figure 4 (b): 5). He first scales it up to tightly frame the character and tweaks the expression intensity. He finds that the expression of intense sadness can better convey the character’s emotional experience at the moment. By using the text box tool, he adds a thought bubble to reveal what is going on in the character’s mind. To better align with the script, Alex uses the brush to draw more

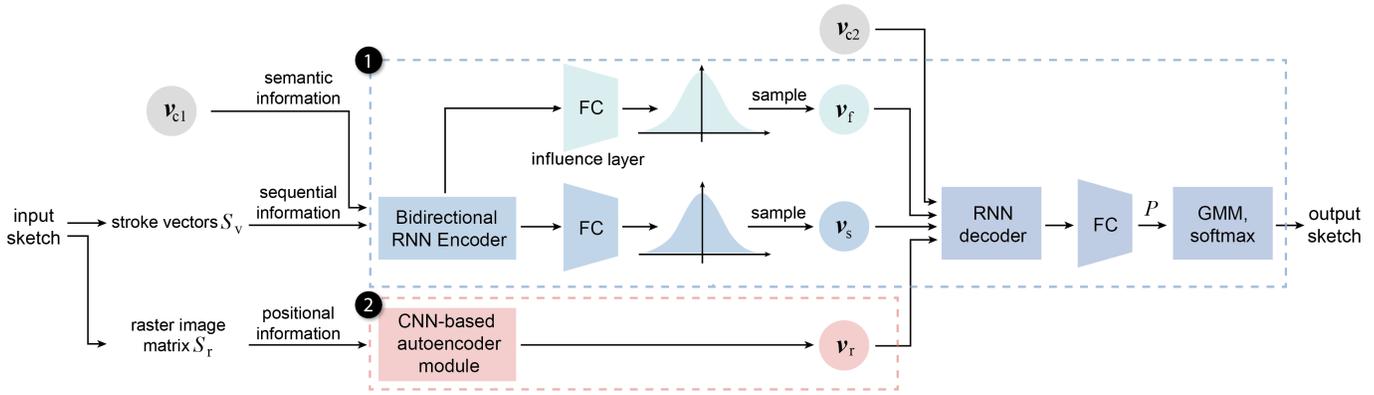


Figure 5: Schematic diagram of the expression generation algorithm.

tears rolling down the character’s cheek. After finishing the first frame, Alex right-clicks the Navigation Panel (Figure 4 (b): 7)) to create a new frame.

Emotional Expression Generation Algorithm

Given a few strokes of a neutral face, the objective of the algorithm is to synthesize high-quality sketches of the same face with multiple emotional expressions. To this end, we use AI-Sketcher [3], a state-of-the-art deep learning model that is capable of learning the sequences of strokes, as the backend of EmoG. It consists of two components: (1) an enhanced conditional variation autoencoder (VAE) framework that uses semantic and sequential information of input strokes to support multi-class expression generation (Figure 5 (1)) and (2) a CNN-based autoencoder module that captures the positional information of input strokes to improve the quality in hand-drawn sketches (Figure 5 (2)).

To generate multi-class expressions of an input sketch illustrating a neutral face, we use three types of information as the input of the algorithm, including the *semantic* (expression type), *positional* (relative positions of strokes), and *sequential* (drawing sequences of strokes) information of input strokes. The semantic information is labeled by the conditional vector \mathbf{v}_{c1} . \mathbf{v}_{c1} is a l -dimensional one-hot vector representing the input expression type and l indicates the number of expression types that can be generated. To obtain sequential and positional information, the input sketch is converted into two formats: a sequence of stroke vectors \mathbf{S}_v and a raster image matrix \mathbf{S}_r , respectively.

Then, the stroke vectors \mathbf{S}_v are fed into a bidirectional RNN-based encoder and projected into hidden nodes containing the features of the input strokes (Figure 5 (1)). Through an influence layer, all the hidden nodes are used to enhance the influence of the input sketch on the decoding process and thus better guide the generation of each stroke. The hidden nodes are transformed into a normal distribution, from which a stroke sequence vector \mathbf{v}_f is sampled for decoding. Similarly, the last node vector of the hidden nodes is used and concatenated with the conditional vector \mathbf{v}_{c1} to produce the stroke feature vector \mathbf{v}_s for decoding.

Figure 5 (2) shows that the raster image matrix \mathbf{S}_r is fed into the CNN-based autoencoder module and projected into the image feature vector \mathbf{v}_r , which captures relative positions of strokes in sketches. To control the expression type of the output, the framework uses another conditional vector \mathbf{v}_{c2} . \mathbf{v}_{c2} is a l -dimensional one-hot vector indicating the expression type to be generated. These four vectors, \mathbf{v}_{c2} , \mathbf{v}_f , \mathbf{v}_s , and \mathbf{v}_r , are concatenated into a latent vector \mathbf{v} . \mathbf{v} and the last stroke point \mathbf{p}_i is fed into the decoder at each decoding step i . The output of the decoder is fed into a fully-connected (FC) layer and is further transformed into the parameters P of a Gaussian mixture model (GMM) to predict the next stroke point \mathbf{p}_{i+1} . Here, the GMM is trained using our sketch dataset. Overall, the output sketch contains features that are similar to both the input sketch and sample data from the training set.

Expression Intensity

To support adjusting the intensity of expressions, we modified the algorithm by tuning the conditional vector \mathbf{v}_{c2} . Since each field in \mathbf{v}_{c2} represents an expression type, we can tune the value of the corresponding field to change the intensity of the expression. Specifically, if the value is close to zero, the generated expression will be mild. Otherwise, the generated expression will be intense. Thus, EmoG can generate sketches of expressions with two different intensities (mild, intense) without requiring the training samples of both intensities. Note that in our training set, only face sketches with intense expressions are provided.

USER STUDY

To evaluate the effectiveness of *EmoG*, we conducted a within-subject user study. In this study, we compare *EmoG* (with-AI) to a baseline with the same functionality (without-AI). To this end, we designed the baseline system, *Freehand*. In *Freehand*, participants draw a face of an intended character and his/her emotional expressions only using the Tools Panel without the assistance provided by AI (Figure 4 (a): 3-5).

Hypotheses

EmoG and *Freehand* assist in sketching emotional expressions for storyboarding with different levels of automation. Previous work suggests that AI can generate images at a professional level of quality [1]. Users will find systems with AI more

useful and easier to use. They will also feel some degree of control over the process when the systems request user input [15]. Thus, we form hypotheses as follows:

- H1** *EmoG* is more useful when compared to the baseline system. Users give significantly higher ratings for helpfulness, desirability, satisfaction, and effectiveness for *EmoG* than *Freehand*.
- H2** *EmoG* is easier to use when compared to the baseline system. (*H2a*) Users spend significantly shorter time using *EmoG* than *Freehand*. (*H2b*) Users give significantly higher ratings for ease of use, ease of learning for *EmoG* than *Freehand*.
- H3** *EmoG* helps create better emotional expressions when compared to the baseline system. Users give significantly higher ratings for (*H3a*) aesthetics, (*H3b*) expressiveness, and (*H3c*) viewing angle in expressions for *EmoG* than *Freehand*. (*H3d*) Users give significantly higher ratings for intensity in expressions for *EmoG* than *Freehand*.
- H4** *Emog* offers less flexibility when compared to *Freehand*. Users give significantly lower ratings for sense of ownership, creativity, and degree of freedom for *EmoG* than *Freehand*.

Participants

We recruited participants via mobile event apps. Our recruitment material indicated that we were looking for designers who have storyboarding experience. We recruited 21 designers (12 females) with an average age of 22.10 ($SD = 1.64$), including UX designers, industrial designers, service designers, and digital media designers. All of the participants reported that they have experience in storyboarding and their drawing skills vary (very good: 14.29%, good: 28.57%, fair: 28.57%, poor: 14.29%, very poor: 14.29%).

Procedure and Tasks

The user study consisted of two tasks, each of which involved one of the two tools: *Freehand* and *EmoG*. In each task, the participants were provided with a partially finished storyboard, which intentionally left the face of the character blank. They were first asked to draw a face of the character in the Character Creation Page and then sketch the character's emotional expressions in each frame in the Storyboard Creation Page. We limited the topics, scripts, and the number of frames in each storyboard. The details are included in *Supplementary Materials*. We also ensured an equal complexity across the two tasks in terms of expression type, expression intensity, and viewing angle. To avoid learning effects, we counterbalanced the orders of the two tools as well as their assignments to the two different tasks.

After obtaining consent from the participants, we asked them to fill out a brief demographic survey. The participants were given a tutorial introduction to each task before they started. At the end of each task, the participants were asked to complete a questionnaire using a 7-point Likert scale. After all the tasks were completed, we conducted a semi-structured interview. The study lasted about 1-1.5 hours for each participant. Our

user study was conducted using a Lenovo MIIX 520-12IKB touch-screen tablet PC with a stylus. The recorded logs of completion time were captured. The interaction process and the semi-structured interview were recorded and manually transcribed for thematic analysis.

At the end of the study, we had collected 63 storyboards drawn by the 21 participants. To evaluate the quality of emotional expressions in these storyboards from another perspective, we recruited 20 external judges (12 females) with an average age of 26.67 ($SD = 2.08$). We randomized the order of the storyboards and displayed them to the judges one at a time. In the questionnaire presented to the judges, *expressiveness* and *intensity* were evaluated by accuracy, the judges selected their answers from multiple choices including a “none of the above” option. *Aesthetics* and *viewing angle* were rated on a 7-point Likert scale.

RESULTS

In this section, we report the statistical analyses and interview results from the user study.

Quantitative Results

Hypotheses of involvement items (H1, H2b, H4) have good internal consistency (Cronbach's Alpha $> .08$). A paired *t*-test was applied to examine if there is a significant difference, as shown in Figure 6.

Inclusion of EmoG suggestions

In the Character Creation Page, most of the participants (16 out of 21) found a satisfying face sketch suggested by *EmoG* before finishing sketching a character's face on the canvas. More than half (13 out of 21) of the participants used the “Show More” button to update and explore more suggestions.

EmoG is Useful

Significant difference is found in helpfulness ($t_{(20)} = -8.80, p < .01, \eta^2 = .99$) (Figure 6 (a)). The analysis result indicates that *EmoG* ($M = 6.33, SD = .64$) produces significantly higher scores than *Freehand* ($M = 3.86, SD = 1.39$). Significant difference is also found in desirability ($t_{(20)} = -7.16, p < .01, \eta^2 = .97$) (Figure 6 (b)). The participants would like to use *EmoG* ($M = 5.86, SD = 1.12$) significantly more than *Freehand* ($M = 3.52, SD = 1.14$). There is significant difference in satisfaction ($t_{(20)} = -5.26, p < .01, \eta^2 = .99$) (Figure 6 (c)). *EmoG* performs significantly better in satisfaction ($M = 5.67, SD = .71$) than *Freehand* ($M = 3.76, SD = 1.52$). We observed significant difference in effectiveness ($t_{(20)} = -6.03, p < .01, \eta^2 = .98$) (Figure 6 (d)). The participants felt *EmoG* ($M = 6.00, SD = .87$) is significantly more effective than *Freehand* ($M = 3.71, SD = 1.52$) (**H1** accepted).

EmoG is Easy to Use

The results show significant difference in complete time ($t_{(20)} = 2.38, p < .05, \eta^2 = .95$). Figure 6 (e) suggests that the participants spent significantly shorter time with *EmoG* ($M = 271.38, SD = 64.63$) than with *Freehand* ($M = 367.98, SD = 214.96$) (**H2a** accepted). The analysis of ease of use delivers significant difference ($t_{(20)} = -5.28, p < .01, \eta^2 = .99$) (Figure 6 (f)). *EmoG* ($M = 6.29, SD = .76$) is placed significantly

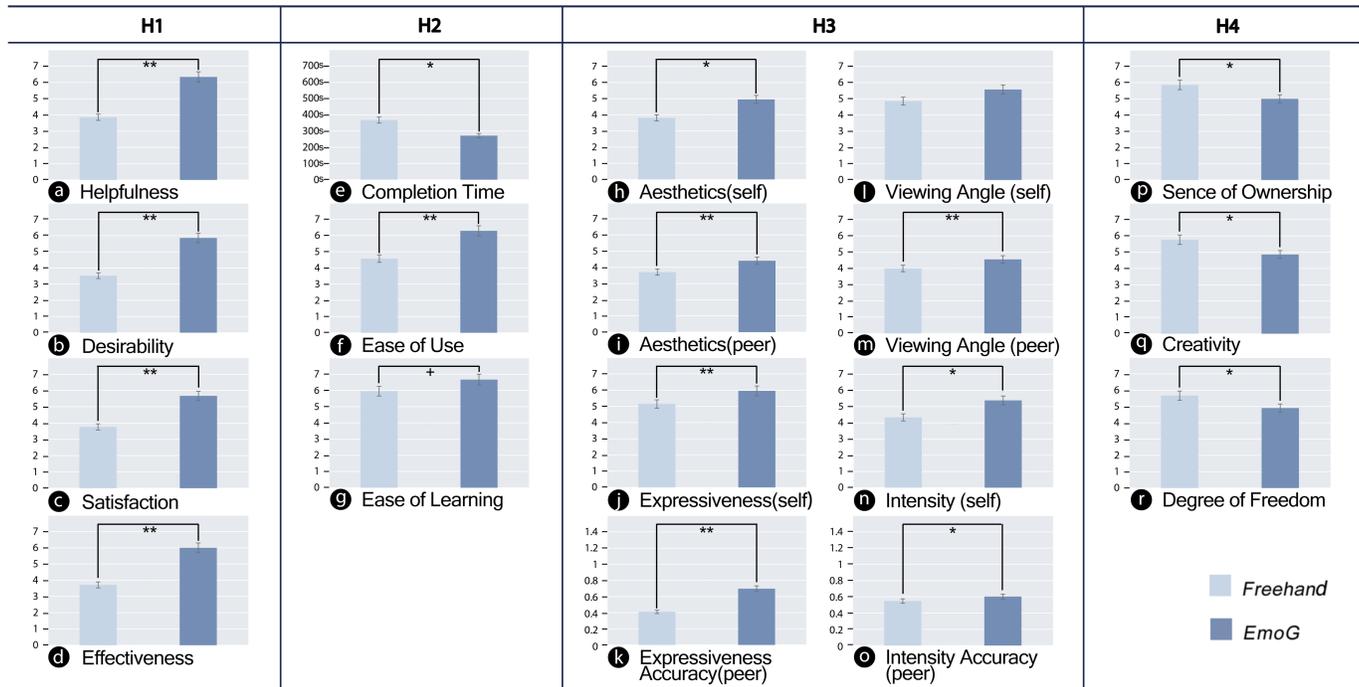


Figure 6: Means and standard errors of each item in *Freehand* and *EmoG* conditions (+: $.05 < p < .1$, *: $p < .05$, **: $p < .01$) organized by hypotheses H1-H4. Complete Time is measured by the time participants spent in each task. Expressiveness Accuracy (peer) and intensity Accuracy (peer) are measured by accuracy. Other items are measured by user ratings on a 7-point Likert scale.

higher than *Freehand* ($M = 4.57$, $SD = 1.22$). Even though no significant difference is found in ease of learning ($t_{(20)} = -1.77$, $p < .1$, $\eta^2 = 1.00$), the trend is similar to ease of use (Figure 6 (g)) (**H2b** partially accepted).

EmoG generates high-quality results

We evaluated the quality of the results generated by *EmoG* using both self-ratings and peer-ratings. The Fleiss's kappa of aesthetics, expressiveness, viewing angle, and intensity in peer-ratings are over .80, indicating good inter-rater agreement. In terms of aesthetics, significant difference is detected for both self-ratings ($t_{(20)} = -2.68$, $p < .05$, $\eta^2 = .97$) (Figure 6 (h)) and peer-ratings ($t_{(19)} = -8.02$, $p < .01$, $\eta^2 = .96$) (Figure 6 (i)). From the perspective of the judges, the expressions generated by *EmoG* ($M = 4.41$, $SD = .96$) are significantly more aesthetic than those by *Freehand* ($M = 3.70$, $SD = 1.06$) (**H3a** accepted). We observed significant differences in expressiveness both for self-ratings ($t_{(20)} = -3.18$, $p < .01$, $\eta^2 = .99$) (Figure 6 (j)) and peer-ratings ($t_{(19)} = -14.12$, $p < .01$, $\eta^2 = .99$) (Figure 6 (k)). *EmoG* ($M = 5.95$, $SD = .84$) shows a significantly higher rating than *Freehand* ($M = 5.14$, $SD = .77$). The judges could significantly better recognize the expressions created by *EmoG* ($M = .70$, $SD = .09$) than those by *Freehand* ($M = .41$, $SD = .06$) (**H3b** accepted).

For viewing angle, significant difference is only found for peer-ratings ($t_{(19)} = -6.00$, $p < .01$, $\eta^2 = .54$) (Figure 6 (i), (m)). The judges thought that *EmoG* ($M = 4.55$, $SD = .88$) performs significantly better than *Freehand* ($M = 3.99$, $SD = .92$) (**H3c** partially accepted). We found significant difference

in intensity for both self-ratings ($t_{(19)} = -2.10$, $p < .05$, $\eta^2 = .97$) (Figure 6 (n)) and peer-ratings ($t_{(19)} = -2.13$, $p < .05$, $\eta^2 = .96$) (Figure 6 (o)). Both of the participants and judges thought *EmoG* produces significantly more accurate intensity than *Freehand* (**H3d** accepted).

EmoG offers limited flexibility

Significant difference is found in sense of ownership ($t_{(20)} = 2.83$, $p < .05$, $\eta^2 = .99$) (Figure 6 (p)). *EmoG* ($M = 5.00$, $SD = 1.02$) produces a significantly lower score than *Freehand* ($M = 5.86$, $SD = .89$). Similarly, significant difference is detected in creativity ($t_{(20)} = 2.53$, $p < .05$, $\eta^2 = .99$) (Figure 6 (q)). *EmoG* ($M = 4.86$, $SD = 1.04$) is rated significantly lower than *Freehand* ($M = 5.76$, $SD = 1.02$). Figure 6 (r) shows that significant difference in degree of freedom is found between *EmoG* and *Freehand* ($t_{(20)} = 2.21$, $p < .05$, $\eta^2 = .99$). *EmoG* ($M = 4.90$, $SD = .92$) is rated significantly lower than *Freehand* ($M = 5.67$, $SD = 1.04$) (**H4** accepted).

Qualitative Results

In the qualitative analysis, the goal was to understand the participants' thoughts, comments, and suggestions beyond the quantitative results. Examples of emotional expressions created in the study are shown in Figure 7.

Perceived AI Helpfulness and Effectiveness

Most participants believed that *EmoG* can definitely support their work in storyboarding. P3 noted: "*EmoG is fun to use... It's like I'm co-creating with a partner, a super talented partner*". P11 said: "*I got good results with EmoG within a few*

seconds”. Six participants suggested that due to its capability of generating high-quality results, EmoG is helpful in cases when presenting storyboards to customers is necessary. One stated, “I’m not skilled at drawing, but now I can confidently present my storyboard to my team after a few tweaks” (P9); another said, “the most important benefit of storyboarding is to help you present your idea effectively, I’d like to use EmoG in my work as it facilitates ideation without requiring much effort on drawing” (P21). On the other hand, five participants expressed their concern with such data-driven design support tools, “Although it performs well, I’m a bit worried that I rely too much on it in my future work and lose the opportunity to practice my skills as a designer” (P18).

Quality of the Results

During the interview, the participants were allowed to refer to the two storyboards they drew using EmoG and Freehand, respectively. More than half of the participants (15 out of 21) thought that EmoG helps deliver better results. P8 said, “sketching expressions in a mid-profile view without the help of AI can easily produce an unnatural look. I can see that by comparing my two storyboards” (Figure 7) (a), (e)). P17 noted, “I thought it’d be easy to express emotions if I draw simplified facial features, but it turns out that I’m wrong”. To echo this comment, the results of peer-ratings suggest that more

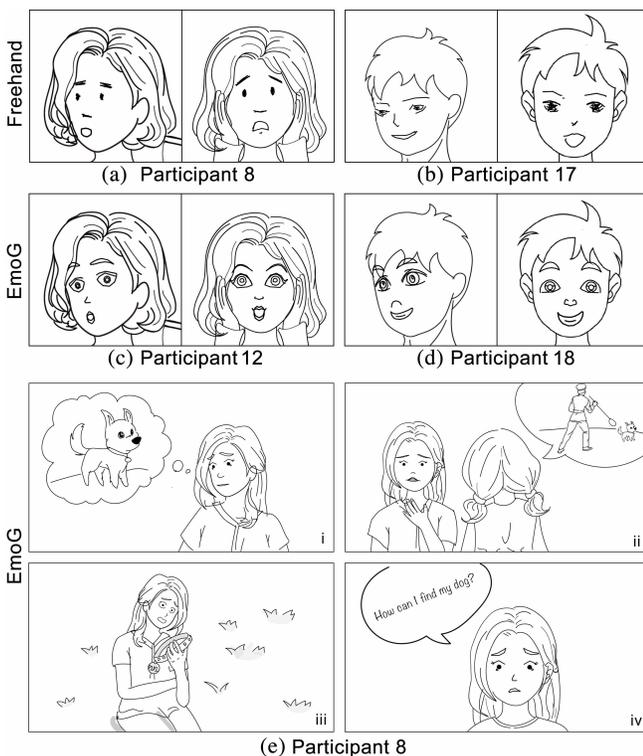


Figure 7: Sketches from the user study. Each group from (a) to (d) shows two snapshots of the character’s face with the same expression; one expresses mild emotion in a mid-profile left view (left) while the other conveys intense emotion in a frontal view (right). (e) shows a storyboard drew by a participant using EmoG.

than one-third of the judges misinterpreted the happy face in the group (b) as a disgusted face (left) or a surprised face (right). Two participants observed that EmoG can generate more vivid expressions of different intensities. For example, Figure 7 (c) shows that the intense surprised face (right) has “more enlarged pupils” (P12) than the mild one (left). In group (d), the intense happy face (right) has “more raised lip corners” (P18) than the mild one (left).

Creativity and Agency

The participants reported being surprised by the fact that AI can augment human creative capabilities and user experience. One reflected, “it’s interesting AI can help me create characters, and with various expressions” (P14). P9 noted, “I really like the idea that AI automatically draws different expressions of the character. It makes storyboarding much easier and faster. I will definitely recommend this tool to my colleagues”. When asked about agency, some (P2, P5, P16, P21) noted that EmoG keeps a good balance between creativity and agency, “although AI helped, I still felt a sense of ownership. I drew a few strokes and AI kept that in its suggestions. The final result was originated from my idea and I regard it as my creative work” (P2). “it’s not like AI starts from zero but lets me express my ideas first... I don’t have to worry about details such as how to sketch vivid expressions for the character, AI can take over it... I, as a user, was co-creating with AI.” (P16). However, three designers suggested that automatic generation might conflict with the process of ideation, “sketching a storyboard also helps ideation, as EmoG automates the process, I’m not quite sure it’ll bring positive or negative effects” (P17).

DISCUSSION

In this section, we discuss the design implications from our study and limitations in our current work.

Depict Expressions with More Diversity

In our deployment of EmoG, the current algorithm generates expressions of six basic emotions, each with two different intensities. The participants suggested that more emotional expressions should be provided by our system to achieve more variety. Instead of having designers draw more expressions for the training set, we will extend the algorithm to modify and mix the basic expressions to create more expressions. For example, varying the intensity of happiness produces satisfaction, amusement, and laughter. Mixing happy and surprise creates amazement [25]. As expressions change non-linearly, a possible solution can be the interpolation and vector arithmetic in the latent vector. This approach has been successfully applied in the manipulation of pixel-based expressions [40].

The participants also noted that EmoG focuses on generating expressions of young adults and should create expressions of more age groups in storyboards. For example, aging adults tend to display more crow’s feet and nasolabial folds than young adults when smiling. These facial features should be added to our training samples to depict expressions of more age groups and thus increase the utility of the system.

Support Storyboarding with More Intelligence

We observed that our EmoG users are mostly positive toward the design supported by AI. In our user study, most of the

participants found a satisfying result suggested by EmoG in real-time as they drawing a face sketch in the Character Creation Page. The participants also requested more intelligence in EmoG to generate gestures and poses of characters in addition to emotional expressions. They suggested that data-driven design can provide a good starting point and relieve the workload of design. Laborious and tedious work in storyboarding such as adding backgrounds and colorizing can be done automatically. For example, they implied that the system can find an empty space on the canvas and suggest objects (e.g., laptop, desk, coffee mug) based on the settings in previous frames.

Moreover, the participants expected that EmoG progressively learns their editing behaviors and preferences to effectively support co-creation. For example, if a user fine-tunes the lip corners of a happy face, the system will record the user's modifications and use the information to guide the subsequent generation. A possible solution can be the interpolation [39] between the latent vector of the generated image and that of the user-modified image.

Generalize to More Design Scenarios

When asked about the most surprising benefit that EmoG provides, four participants noted that it helps create a well-drawn storyboard that can be presented to the team or even clients after a few refinements. This benefit results from EmoG's capability to effectively render emotions in an aesthetically appealing and expressive manner. At their core, suggestions and automatic generation supported by EmoG have analogies in other creative fields. For example, for a web designer who is tasked with sketching UIs, AI can suggest design examples of a homepage in a vector form based on the designer's input and automatically generate a set of relevant pages such as a contact page. The designer can then modify the generated results to create more polished web designs. More importantly, we found that it is a potential usage scenario for AI to bridge the gap between ideation and realization in the creative process. That is, designers collaboratively form ideas with AI, while the output of this co-ideation activity can be directly used as an input of design realization. In this process, AI helps provide suggestions relevant to the designers' ideas and then generate the final results based on the idea.

Human-AI Co-Creation

As we have seen in both the quantitative and qualitative feedback, the participants are satisfied with the expressiveness of the results generated by EmoG. However, some of the participants expressed concerns with human-AI co-creation experience in terms of sense of ownership and degree of freedom. For example, one participant suggested that having AI complete the sketch lowers users' perceived controllability and thus decreases a sense of ownership.

To augment human-AI co-creation experience, AI should allow users to provide continuous feedback and update accordingly. In this case, users are involved in each step of co-creation and are able to observe how their inputs shape the final result. In this respect, combining AI with human interaction prompts a sense of shared control and raise collective potential. Also, AI should provide users with substantial freedom to design and

create. That is, users can decide when and how AI interferes. For example, when sketching a storyboard, a user can notify AI that he or she requires assistance in constructing user stories or finding design materials. In each step, the user can decide in which way AI helps. For example, AI can find design materials with similar features or dissimilar features, as well as color palettes to provide inspiration.

Limitations and Future Work

Despite EmoG's success in supporting the sketching of emotional expressions, the participants reported that the identity across different expressions is not consistently preserved. The reason is that the algorithm generates emotional expressions based on the latent vector, which is non-deterministic. Further study should better balance between the identity and diversity of the generation, that is, the facial identity should be preserved across different expression types, intensities, and viewing angles. To address the issue, we will explore adding a constraint that preserves identity [37], which sets the distance between the expressions of the same character generated by EmoG to be less than the distance between the different face sketches in the training set.

We also identified two limitations in our user study. First, the expression type, expression intensity, and viewing angle of the character in each storyboard were pre-defined. Without creating the script, character, and scenario by themselves, the participants had less flexibility and might not be aware of these details such as viewing angle until the proctors pointed out. Second, the study solicited users' first impressions with EmoG. Some of the qualitative feedback implies that users were impressed with the technology, partly due to its novelty. A longer-term evaluation would reveal which features of EmoG are "interesting" at first glance, and which ones are useful over time.

CONCLUSION

This paper presents EmoG, an interactive system that learns the strokes from the user, suggests potential designs of an intended character, and generates new sketches of the character with six basic expressions. Our user study with 21 participants showed that EmoG is useful, easy to use, and effective for drawing emotional expressions in storyboards when compared to the baseline system. Future work could include augmenting human creative capabilities in EmoG, deploying EmoG in real design work, and exploring design guidelines for human-AI co-creative systems. We hope this work can inspire more researchers and practitioners to explore and design diverse data-driven approaches for storyboarding and other design ideation processes.

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